

Hartland Library Strategic Planning Steering Committee Meeting
June 13, 2015 - 10:00am, Hartland Library Community Room

Attending: Kristi Clemens, Sarah Stewart Taylor, Theresa Gregory, Amy Wisehart, Laura Bergstresser

Initial Agenda:

1. Additions to the agenda
2. Approve minutes from the May meeting
3. Review Categories, summary of feedback
4. Identify priorities for plan draft
5. Review Timeline
6. Next steps
7. Look at mission vision

Notes on meeting

1. Added #7 "Look at mission vision" to the agenda.
2. I did not record if we approved minutes, but probably we did.
3. Everyone gave their three take-home points from looking through the feedback from the community events.
 - a. Amy - (1) Need for physical space -we need a more flexible space; (2) Technology - how do we provide it more effectively; (3) Customer service - volunteers aren't fully trained but are often the public face of the library.
 - b. Kristi - (1) Focus on communication and technology; (2) How do we set ourselves up to become the community hub; (3) Where does the town see us? The members of the community see us as a hub, but do the manager and town see that as the vision? This is what the people want.
 - c. Sarah - (1) Space and infrastructure; (2) Learning of skills - people want more of this, more creativity; (3) Technology loosely defined - a better use of technology.
 - d. Fred - (1) People mentioned space; (2) people talked about outreach, how to get people to the programs that exist, who don't people come to the programs that exist; (3) Technology was a big topic.
 - e. Theresa - (1) Technology; (2) Space and community: we need more - take on the role of a gathering space and talk to the town about expansion; (3) Record our history - getting information across; (4) Get the word out about programs.
 - f. Laura - (1) Looking to the library as a community center; (2) Communication with our patrons; (3) The library is a place to have events, but it isn't - and shouldn't be - the originator of all the ideas. (If we add things, something gets dropped, what is the most effective use of staff time).

4. Priorities were discussed with #3, above

5. We set dates for July, August meetings.

6. Next steps

Amy will start to draft focus areas. Will ask for help as needed.

7. Look at mission vision.

Different visions for different constituencies?

Make sure we have some specific (I CANNOT READ MY OWN WRITING word; maybe 'hons,' 'hors,' or 'hous.').

Goal - facilitate discussion as library as a community center.

Sell the idea that having a great library makes us an attractive destination as a town, and bringing more residents/users into town benefits all of us.

Where do we want to be in five years?